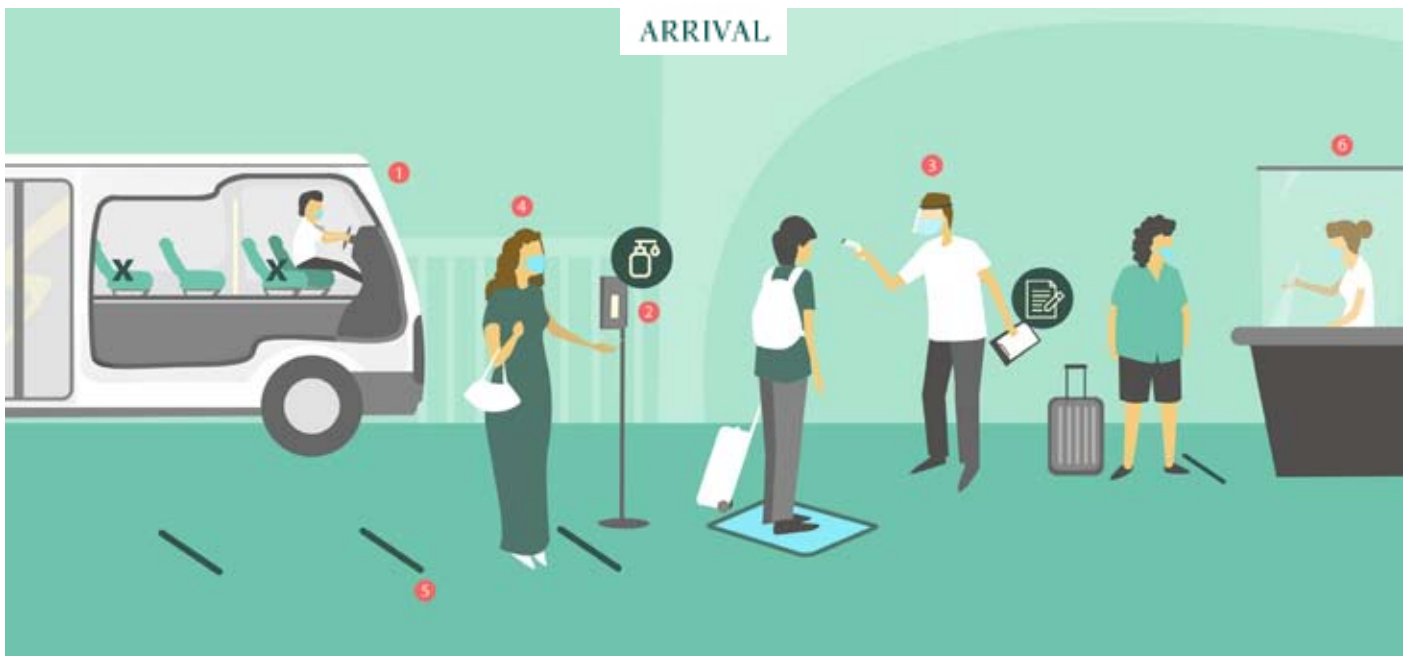


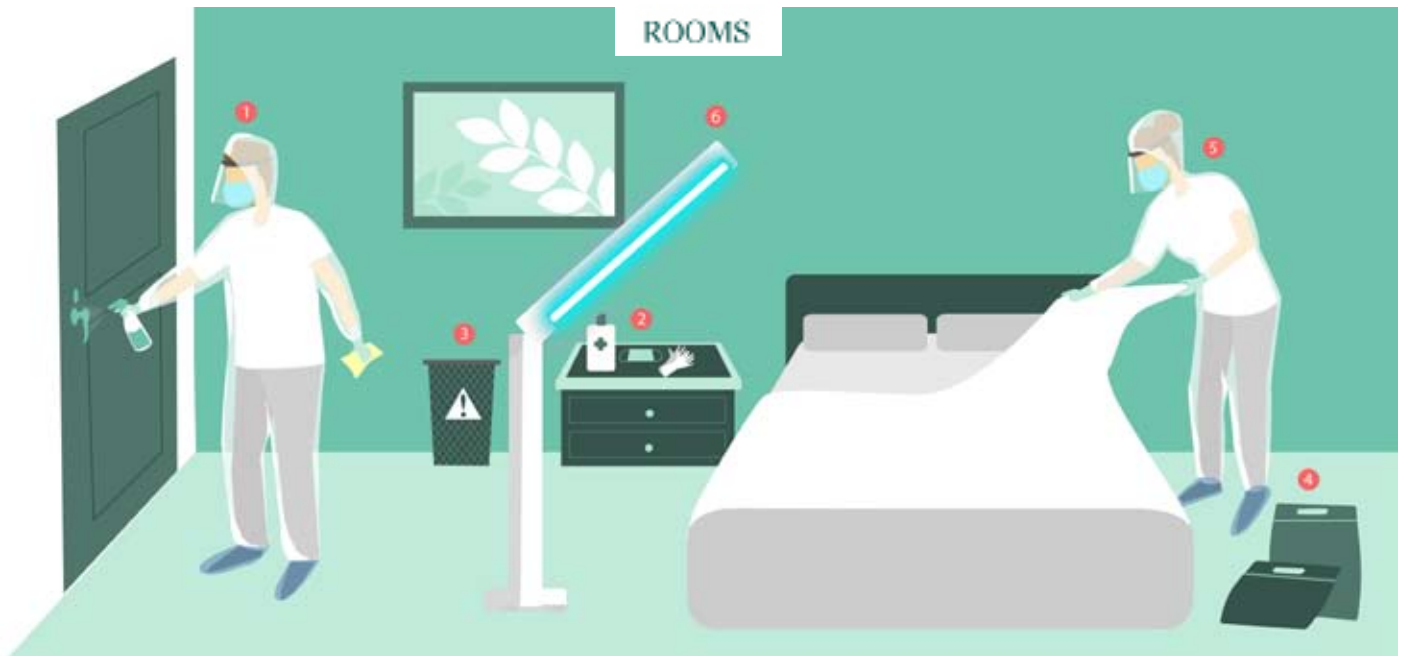


Plantation Bay Resort and Spa has implemented comprehensive precautionary measures to protect guests while still allowing them to fully enjoy the resort experience.

OUR DEDICATION TO SAFETY AND SANITATION



1) Hotel Shuttle buses and limousines are thoroughly disinfected and sanitized before and after each use. Front passenger seats are kept empty throughout the ride. **2)** Motion-sensor alcohol dispensers are strategically positioned in the lobby. Disinfectant floor mats at entrances to sanitize footwear. **3)** All guests' temperatures, health and travel declarations and contact details will be recorded. **4)** Most of Plantation Bay is open-air. This is in contrast to many resorts which are really enclosed spaces with elevators and tight corridors, which are high-risk areas for Covid-19 infection. It is now widely believed that the coronavirus doesn't easily spread in open, well-ventilated areas, so long as face-to-face exposure is limited. Almost all sources now agree; here is a representative article: <https://www.mayoclinic.org/diseases-conditions/coronavirus/in-depth/safe-activities-during-covid19/art-20489385> and <https://english.elpais.com/could-fresh-air-help-ward-off-coronavirus-infections.html> Accordingly, while our staff always wear masks, in most areas of the resort, guests are NOT required to do so. Masks are only required in congested situations, such as riding the airport shuttle or hotel cars, check-in, and queuing. **5)** Reminders to maintain the 2 meters social distancing protocol. **6)** Acrylic partitions at all counters in the lobby, thorough sanitation of counters and other equipment.



1) 9-point steps in cleaning a room with hospital-grade disinfectant for frequently touched surfaces. **2)** Personal Protection kits with mask, alcohol, and gloves are provided for each guest. **3)** A separate trash bag is provided for the used face masks, gloves, and other sanitation waste materials. **4)** Soiled linens will be placed in double-lined sealed bags and laundered at high temperature. **5)** Checked out rooms will be disinfected after each departure. **6)** UV-C Light to thoroughly disinfect guest rooms.



1) Every 2 hour sanitation for frequently touched contact surfaces and public restrooms. **2)** Motion-sensor alcohol dispensers are strategically positioned in key areas in the resort. **3)** Furniture is spaced out to make social distancing natural and easy.

RECREATION FACILITIES



1) Swimming pool water is chlorinated and ionized; lagoons are so extensive that any virus is diluted. According to most sources, open-air bodies of water do not pose much risk of infection, provided that bathers do not cluster together, and do not shout, scream, or engage in boisterous activity, as all of these increase infection risks to others, even those farther than 2 meters.

2) Mandatory temperature screening for all guests prior to entry to our gym and game room.

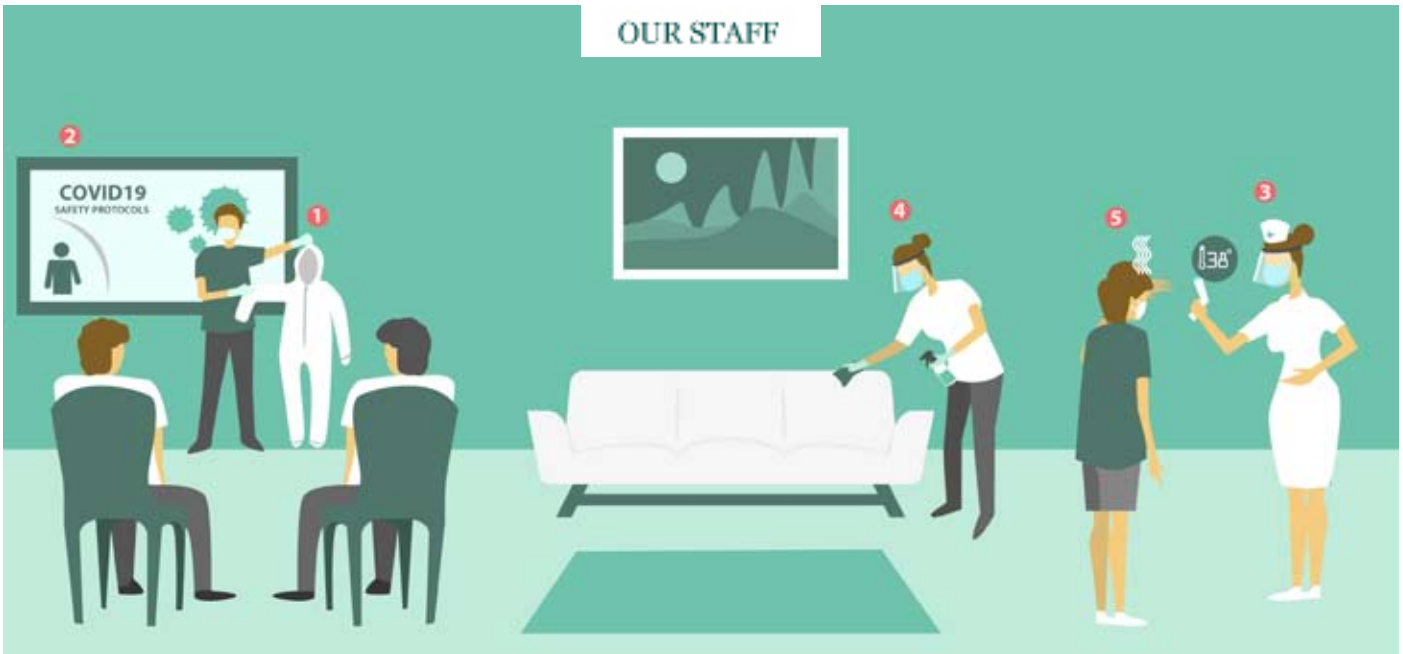
3) Disinfection of pool loungers every after guest use. **4)** Gym usage will be limited to only a number of guests per timeslot and some machines will be left unoccupied.

RESTAURANT



1) All guests must disinfect their footwear using the sanitizing mats and their hands using the motion-sensor alcohol dispensers placed at the entrance of the restaurants. **2)** Mandatory temperature checking upon entry. **3)** Tables and seats have been re-positioned or marked off to ensure appropriate distance between tables, without affecting the social experience among members of the same party. In other words, no overkill with plastic partitions between guests belonging to the same group. **4)** Hotel staff will strictly enforce prior-existing rules against telephone and video conversations, talking or laughing loudly, and children screaming. All of these raise the risk of spreading coronavirus beyond the 2-meter guideline. **5)** Digital menus and contactless payment. **6)** Immediate disinfection of table and chairs after each use.

OUR STAFF



1) Our colleagues are wearing face masks and gloves and will be provided with additional PPEs when necessary. **2)** Staff have been trained in the new and enhanced safety and sanitation protocols. **3)** Mandatory temperature checking prior to entry in the workplace. **4)** Increased cleaning and disinfection for frequently touched areas, common lounges and waiting areas. We will diligently observe the enhanced safety and sanitation protocols even when off duty. **5)** Staff with any symptoms will be asked to go on leave until they can be tested. To avoid that staff try to hide symptoms so as not to lose income, Plantation Bay, alone in the world hotel industry, will continue full pay for any employee who misses work due to Covid-19.

At present, our resort and staff are Coronavirus-free and we are vigilantly working to keep it that way. Lapu-Lapu City, where we are located, has a very low infection rate, comparable to New Zealand and Iceland.